



## Return Policy

As always, we sincerely thank you for your placing an order with us. However, we do realize that occasionally an item will need to be returned.

**We welcome your return as long as it meets the following criteria:**

- The item has been purchased within the last 120 days.
- The item has not been used, worn, or washed, and is in its original packaging.
- The item was not a “special order” item.
- Your item is sent back to us with the necessary **Return Form**.

Any item that has been customized (embroidered, trousers striped, sleeve braid on a dress coat, etc) cannot be returned.

A special order item is an item that we do not keep in stock. This item will fall into one of two categories:

1. This item can be returned to *our* manufacturer if you decide to return it to us. If this is the case, we will gladly issue credit for your item, less a **20% restocking fee** to cover our costs in returning this to *our* manufacturer.
2. This item **cannot** be returned to *our* manufacturer. In this rare instance, we apologize, but your item will **NOT** be able to be returned or exchanged.

If you place an online order for a “special order” item, you will receive an email informing you of this, which category your item will fall into (returnable or non-returnable), and approximate delivery time. It will then inquire how you would like to continue with your original order. *We will not begin processing a special order item without your acknowledgment and consent!*



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